

SP.777 – Waterjet Technologies
COFFEE TRAY USER SURVEY

Please e-mail us if you have any questions or comments about this product:

This short survey will help us with the redesign of the coffee cup carrying tray so that it can better accommodate your needs.

- 1) Do you have as many spills as you used to have? Were there any accidents with loading or unloading the cups?
- 2) Does this product seem too flimsy or overly strong? Is this product cleanable? Any comments on materials selection?
- 3) What was the students' reaction to the product? What alternate uses (if any) did the students come up with for this product?
- 4) Was the slot in the handle used for a specific purpose?
- 5) How could the product be made more comfortable?
- 6) How much would you pay for this product?
- 7) Are there specific complaints with or comments about the product?